# ProCon 2025 FAQs

Got questions? We've got answers—because connection works best when everyone's in the loop.

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## Important Dates

Keep these key dates on your radar:

- **September 26:** Last date to cancel with a 100% refund of the registration fee minus a $100 cancellation fee and the last date to book your hotel with the reserved room block.
- **October 10:** Last date to cancel with a 50% refund of the registration fee.
- **After October 10:** We're sorry, it's just too late: No refunds will be issued for cancellations after this date.
- **October 27 - 29:** ProCon 2025 conference.

## Where Is It?

ProCon 2025 will take place at a Minneapolis hotel. For security purposes, we have been advised to share the conference location with participants only upon registration.

Wait, before you book! We've reserved a block of rooms at a discounted rate—$259/night plus tax. Your registration confirmation includes booking info.

## Who Can Register for ProCon 2025?

JCCs and JCC Camps affiliated through the Stakeholder Partnership Agreement at the

Ambassador, Partner, or Affiliate level are welcome to send professionals to ProCon 2025. Before you register yourself or others, please check with your supervisor to confirm your organization's affiliation status and whether it is forming a delegation to attend the conference.

## How Do I Get There?

Fly into Minneapolis-Saint Paul International Airport (MSP)—just 10 miles from the venue.

You can get to the hotel by rideshare (30–40 minutes), light rail (about 30 minutes + 15-minute walk), or car. Valet and nearby self-park options available.

## What's in the Schedule?

We kick off on Monday at 1 p.m. and wrap up on Wednesday at 1 p.m. The full schedule drops in August—including "PreCon" opportunities on Sunday and Monday morning.

**Session types include:**
- Movement Moments
- Peer Communities
- Intensives
- Labs
- Connect, Move, Recharge Breaks

## What About Special Events?

On Monday and Tuesday, you'll have plenty of time to reconnect with your delegation and make new JCC Movement connections during the conference-wide events.

## What Should I Pack?

Think casual, comfortable, and conference ready. Neat jeans and your favorite JCC fleece? Perfect. Don't forget activewear for Connect, Move, Recharge Breaks and layers for varied room temps.

## What About Food and Dietary Needs?

Daily Movement-wide Meals (enjoy one meaningful, shared meal each day – designed to fuel conversation and community). Monday dinner, Tuesday lunch, and Wednesday lunch), plus plenty of coffee and snacks.

Meals are kosher under Minnesota Kosher supervision. Let us know your dietary needs when you register—we've got you!

## Are There Accessibility Services?

ProCon 2025 is built with belonging in mind. Our spaces are ADA-compliant, and we're here to support you.

Need accommodations or accessibility services? Let us know when you register or email procon@jcca.org.

## What About Safety and Security?

Your safety matters. We're working closely with the hotel, local law enforcement, Secure Community Network (SCN), and our Minnesota JCC partners to ensure a secure, welcoming experience.

## How Can I Stay Connected?

The ProCon 2025 app, "ProCon Connection," is coming soon. An amazing tool, it will help you connect with peers, find sessions, and get and stay up to speed.

Make sure your JCC's database administrator has your correct contact info so you don't miss any updates.

## Still Have Questions?

Help is on the way:
- Use the Contact Us form or email procon@jcca.org and we'll get back to you soon.
- Visit the Help Desk onsite during ProCon 2025.
- Get answers on the ProCon 2025 app.

**QUESTIONS?**
Check out the FAQ.  Still have questions?
Email procon@jcca.org and we'll get back to you soon.

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